



Harbor City Services, Inc.

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A Business on a Mission

www.harborcityservices.com

Harbor City Services, Inc A Description

Harbor City Services, Inc (HCS), founded in 1987, employs individuals with mental and/or substance abuse diseases. It is a self supporting social enterprise i.e. “An organization or venture that advances its social mission through entrepreneurial earned income strategies” (Social Enterprise Alliance). Over 75% of our workforce is individuals with disability. The mission statement reads, “*Harbor City Services is a non-profit corporation which creates vocational opportunities, treatments and supports for individuals with mental illness. It works to improve the communities in which employees live and work by achieving excellence in a variety of service businesses*”.

History:

HCS started as a vocational program employing clients of a psychiatric rehabilitation program of the UMB, Dept of Psychiatry in the University of Maryland Medical System, Corp. In 1995, HCS became a business focused on document storage, surplus property management and moving services.

Current Operations:

HCS consists of four business lines: document management, data destruction, general warehouse services and moving (commercial and residential). These business lines employ 12 permanent and 35-50 temporary and part-time workers. HCS rents 18,000sq ft of warehouse space and owns two trucks, a van, two shredders, a baler, a picker, warehouse racking and three pallet jacks. Our customer list (182) includes medical centers; accounting and real estate firms; law firms; and social service programs. HCS received the 2004 Distinguished Service Award from the Maryland Rehabilitation Association. In 2008, John Herron CEO received the highest Health Care Heroes award from the Daily Record. Published reports on our work include articles in the Daily Record, Baltimore Sun, Voice of America, The Wall Street Journal and the Baltimore Examiner. The Wall Street Journal identified HCS as one of the few self supporting social enterprises. Here are the links to these articles:

DAILY RECORD LINK

http://www.mddailyrecord.com/publications/_pdf/HCH.pdf

The Sun Link

<http://pqasb.pqarchiver.com/baltsun/access/1115113601.html?dids=1115113601:1115113601&FMT=ABS&FMTS=ABS:FT&date=Aug+30%2C+2006&author=Jay+Hancock&pub=The+Sun&desc=THIS+RARE+CHARITY+TRIES+TO+EARN+WAY+AS+BUSINESS>

VOA LINK (text and video)

<http://www.voanews.com/english/2007-01-25-voa42.cfm>

Wall Street Journal Link

<http://startup.wsj.com/howto/management/20070604-casselman.html>

Baltimore Examiner Link

http://www.examiner.com/a-799153~Harbor_City_takes_an_all_business_approach.html